

Boston Amateur Swimming Club

Cancellation and Refund Policy



1. Introduction

1.1 Boston Amateur Swimming Club is a non-profit organisation and all fees are used to provide development of swimmers through pool time, coaches, insurance, equipment etc.

This policy is to explain the refund and cancellation policy of the club; it is applicable to all members. The policy is subject to regular review by the committee.

2. Cancelled Sessions

2.1 The squad fees provide access to membership of that group and not for a contracted number of hours training per year. Sometimes training sessions are cancelled for reasons and circumstances that are beyond the club's control.

2.2 Where possible the head coach and the executive committee will endeavour to provide alternative pool time.

2.3 The club operates a no refund policy unless there have been three consecutive weeks of cancelled training sessions with no alternative sessions having been offered.

3. Swimmers leaving

3.1 It is recognised that members may wish to leave the club.

3.2 If a member leaves the club there will not be any refund of fees paid during the calendar month in which they leave.

3.3 A member wishing to leave the club must give the Club Secretary written (or email) notice of leaving sent to secretary.basc@outlook.com by the 15th of the month. A member's resignation shall only be deemed to have taken place when the notice has been received.

3.4 As long as the resignation notification has been received by the 15th of the month, fees will not be due for the following calendar month. Any resignation notification received after the 15th of the month, fees will be due for the following month and resignation will be actioned for the end of the next month.

4. Non-attendance

4.1 Swimmers are occasionally withdrawn from training due to medical or other reasons, including suspension.

4.2 The executive committee has considered whether the club fees can be reduced during that period.

4.3 The committee has decided to ratify a decision that the swimmer must pay the full fees due in order to keep their place within the squad during any period they are not training.

4.4 If parents do not wish to pay during this period they are at liberty to cancel the swimmers club membership and therefore not pay any club fees. The swimmer can then apply to re-join the club should they wish when they are able to resume training.

4.5 It must be clearly understood that the original place in the squad the swimmer previously occupied may not be available at the time of re-joining.

4.6 Approval of any swimmer returning to the club is solely at the discretion of the executive committee.

5. Appeal Process

5.1 In exceptional circumstances where a club member is unable to train for a period due to a serious illness or other serious family matter etc. but they wish their place in the squad to remain available a member can request the Executive Committee to consider their fee abatement. Any request must be made in writing to the Club Secretary for consideration.